

NOAH HOLTZ

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Career Summary

Hello, my name is Noah Holtz. I am a student at University of Arkansas at Little Rock and I am a part of the Fall 2020 class, I am also majoring in Information Science. Before and during my time at UALR I served in the United States Army 39th infantry brigade, as a combat engineer where I performed numerous strenuous physical and mental tasks. I maintain professional bearing at all times in the workspace, no matter the challenge at hand. After graduating with my degree, I look forward to starting my training through Cisco and receiving my Microsoft A+ certification.

Professional Experience

Combat Engineer

39th Infantry Brigade - [39thInfantryBrigade](#)

6000 Camp Robinson RD North Little Rock, AR 72118

June 2nd 2014 - June 2nd 2020

Serves as a team leader and subject matter expert on multiple tasks at hand for Alpha CO 239th.

Tasks include:

- Deployment to Germany
- State active duty orders
- Flood relief in Oklahoma and upstate Arkansas
- Urban breaching operations
- Team management
- Performing my tasks as expected of me by my leadership which gave me the position
- Maintaining responsibility of multiple soldiers
- Instructing my leadership abilities on other soldiers

It Intern

Hugg and Hall Equipment - www.hugghall.com

7201 Scott Hamilton Dr Little Rock, AR 72209

February 4, 2017 - ; Present

Responding to service requests via VNC viewer, phone, email, or in person.

- Providing technical assistance for questions and problems.
- Resolving problems with local networks and other computer systems.
- Tearing apart old computers for resources such as ram sticks and harddrives to be refurbished and reused.
- Computer hardware and software support.
- Resolving issues with printers, copiers and scanners.
- Diagnosing system errors and BIOS operations
- Making sure the customers problem is fixed to my fullest ability
- Provide assistance with user account management via admin console or Microsoft's Active Directory and updating their group policies.
- Assisting in tear down and installation of server racks.
- Helping update our internal webpage for company users to navigate, It Page help button, auto connect to VNC etc.
- Maintaining a level head and understandability for all customers and users.
- Adapting to a constantly changing environment that is the world of IT.

Education

Bachelor in Information Science

University of Arkansas at Little Rock - www.ualr.edu

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